



### **Cancellation Policies**

Cancellation/Bad Weather-Refund will be given in the event of heavy rain fall, high winds and or lightning at your scheduled time of departure. Once the unit is in your possession, we cannot take responsibility for the weather and a refund will be given in the form of store credit for the unused portion of the rental is forced off the Lake by inclement weather.

Cancellations made in writing or by email for any reason 5 days or more before your rental can be redeemed using instore credit towards a future rental valid for one year. Cancellation made within 5 days of your rental will result in the forfeit of any payment made.

Any refund given will be subject to a 12% processing fee.

There are no refunds for late arrivals or early returns.

### **Boat Rental Requirements**

To rent a boat or personal watercraft you must have a boaters safety course if you are born after Sept 1<sup>st</sup> 1993. This is Texas Law. Please refer to the Texas Water Safety Digest for more information. You must be at least 21 years old to rent from Wave Chasers Boat Rentals. You must provide a valid driver's license and credit card at the time of the rental.

### **Delivery Details.**

Delivery is based on availability and may be subject to changes. We require at least 5 HR Minimum rentals required for delivery. We strive to be 20 minutes early to complete paperwork orientation and operational procedures. If we are running late, we will attempt to contact the number on file to update the renter. We will also extend the rental period to make up for lost time.

#### **Fuel Related Questions.**

Your rental price includes your 1<sup>st</sup> tank of fuel so no worries about filling the boat up before you return it. Just keep enough fuel in the boat so you don't run out of gas. There are several places on Lake LBJ to get gas if you run low during your rentals. Wake Point, Sunrise beach resort and marina, and Horseshoe Bay resort. If renting on Lake Buchanan, there is only 1 place to get fuel. Thunderbird lodge. Lake Buchana is an exceptionally large lake so be sure to watch the fuel gauge. If renting on Inks Lake, there is NO place to get fuel so be prepared if you are staying out for a while. If you run out of gas and wave chasers provides a service call to fuel up a boat or PWC a service call fee will be charged along with the fuel at \$3.95 Per gallon

#### **Safety Equipment/Life Jackets**

All of our Pontoon boats come with Coast Guard. Approved life vest and the appropriate safety equipment to keep you legal while you are on the boat. Kids under 13 must wear a Coast Guard approved life vest while the boat is underway. We always advise you to bring your own for the children if you have them. If not please let us know ahead of time so we can put them on the boat for you.

#### **Security Deposit for Damage.**

Renter is responsible for taking care of the unit while it is in your care, custody, and control. We know that accidents happen, however the renter is responsible for paying for the damage to the boat. Each unit rented is subject to a \$750.00 security deposit. Our staff will provide an orientation that allows the renter to inspect the unit prior to departure and sign acknowledging this has been done. We encourage takin photos of the boat/PWC for your documentation. We want our boats to be in the kind of condition that other people enjoy using.

#### **24 Hour Rentals and longer.**

We require a safe place to store the boat while not in use for any rental, however overnight rentals will require a slip to be put in. Tying a Boat/PWC up against pier or dock does not always provide protection for the boat. The lake can get very rough. Waves from other boats passing by can cause the boat to smash against the retaining wall, dock, or pier it tied to. The best practice is to put the boat in the slip and raise the boat up. Sea Doo are best stored on a jet ski ramp. We do not recommend using the Pontoon Boats after dark. It could be dangerous if you are unfamiliar with the lake, however if you find yourself out after sunset you must turn on the navigational lights. We do not offer 24 Hour service so if you are out after dark, please use caution and do not run out of gas. You cannot operate a Personal Watercraft (Sea Doo) after sunset. They do not have navigational lights to be legal.